



Common Issues and Troubleshooting

Blurry Image

Make sure the camera is focused, and wipe the scope end and coupler window clean. Ensure the coupler is clean and attached securely to the camera as moisture may be present from sterilization. Re-White Balance the camera if needed.

Excess Glare

Decrease the light source power on the console. Press the **Down** arrow on the camera head to decrease the shutter as needed.

Low Light

Increase the light source power on the console. Press the **Up** arrow on the camera head to increase the shutter as needed. Check light cables for broken fibers and replace if several black spots are present when holding cable end up to a light.

Grainy Image

Ensure the scope end and coupler attachment are clean of debris. Re-White Balance the camera and try again. Make sure the camera is focused and **decrease** the light source **Brightness** and **Zoom** if needed. Make sure the light cables are in good condition.